

THEJUS ENGINEERING COLLEGE
Vellarakkad (P.O), Erumappetty, Thrissur, Kerala, India – 680584

Report of Students Grievance Redressal Cell

Students Grievance Redressal Cell Committee for 2019-2020

Objective: The objective of the grievance redressal committee is to develop a responsive and accountable attitude among all the stakeholders in order to maintain a harmonious educational atmosphere in the college.

Scope: The committee deals with grievances received from the students related to academic and non academic matters

.In order to comply with the AICTE/University regulations for addressing Students grievance, Grievance redressal committee of Thejus Engineering College has been reconstituted with effect from 17th September 2018 to enquire the nature and extent of grievance and a satisfactory reply to the students.

The Committee consists of following members from various departments. Prakasan NP, W/Supt,ME,,Aswathy P, Asst. Professor, CE,Sneha Johnson, Asst. Professor ,CSE; Remya Krishna Asst. Professor,ECE;Anil Antony, Asst. Professor, ME;Nandhana Muraleedhran

Procedure/Guidelines

The Function of the committee is to look in to the complaints/grievances lodged by any student and judge its merit. Anyone with a grievance may approach the committee in person or grievance may be dropped in writing at the letterbox/suggestion box of the committee provided at the principals office.Grivence may also be send through e mail to the officer in charge of the student's redressal committee. In consultation with Academic and management Council, Committee will ensure that grievance has been properly solved in a stipulated time limit (within one week after receiving the grievance) and a satisfactory reply will be given to the students.

Report of the Activities of Grievance Redresal Committee for 2019-2020

The first Grievance Redresal committee review meeting for the academic year 2020 was held on 29/10/2019. The agenda of meeting was to discuss about the grievances/suggestions received by students for academic year 2019-2020 and to discuss about the ways to resolve the Grievances.

